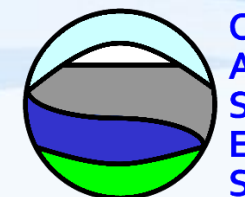




eco₂ smart homes



Dear Parent/Carers,

Make your home warmer with help from Durham County Council.

We are currently working with your child's school on an exciting project called ECO₂ Smart Homes. The aim of this project is to help children and their households to live in a more energy efficient home. We are writing to you to let you know that you may qualify for FREE assistance from **Durham County Council's Warm and Healthy Homes** to keep your home warmer and reduce your energy bills.*

If you are an owner occupier there are a number of energy efficiency grant schemes that can help you keep your home warmer and safer. The following schemes are currently available:

- Free* wall and loft insulation grants to keep the heat in your home
- Grants* for gas boilers for low income households with ill health
- Free advice on how to get the lowest energy tariff and help with fuel debts
- Free home fire safety check from the Fire and Rescue Service

It's easy to see if Warm and Healthy Homes can help you. Use the QR code to fill in the questionnaire online or fill in the attached enquiry form and post it to the address at the bottom of the form. The **Council's Warm Homes Team** will then contact you to help keep you and your family warmer and more comfortable in the winter.

Yours faithfully,

The ECO₂ Smart Homes Team

*Subject to qualifying criteria.

Visit www.durham.gov.uk/warmhomes for more information



CODE: Warm Homes 04



Durham County Council Warm and Healthy Homes Enquiry Form

Helping you keep warm and reduce your energy bills

Please complete this enquiry form and return to The EWE Centre, The Wynds, Esh Winning, DH7 9BE

Client Details		Please provide the following information to help us to assist you	
Name		How is your home heated? e.g. solid fuel, oil, gas, electric	
Date of Birth		Does your heating system work?	Yes / No
Address		Is your home cold during the winter?	Yes / No
Post Code		Are your energy bills high during the winter?	Yes / No
Telephone Number		Please indicate below if you would like more information on our schemes	
Mobile Telephone Number		Do you require a free home visit to advise on cheaper energy tariffs and reducing your energy bills?	Yes / No
Please tick if you are an:	<input type="checkbox"/> Owner Occupier	Grants* for gas heating boilers for low income households	Yes / No
	<input type="checkbox"/> Renting from a private landlord	Grants* for wall insulation and loft insulation measures	Yes / No
	<input type="checkbox"/> Renting from a social landlord	Free Home safety check from the Fire Service	Yes / No
Do you claim any income related benefits?	Yes / No	Do you want a Smart Energy Meter installed in your home?	Yes / No
Do you want a free carbon monoxide detector?	Yes / No		



Durham County Council – Warm and Healthy Homes – Tel: 03000 268 000.

Please complete this form and post it in a stamped addressed envelope to The EWE Centre, The Wynds, Esh Winning, DH7 9BE

